



AMS Doc Connect

Doctors' app for AutoMed TeleHealth Video Consults



Why you need AutoMed's AMD Doc Connect for Telehealth Video

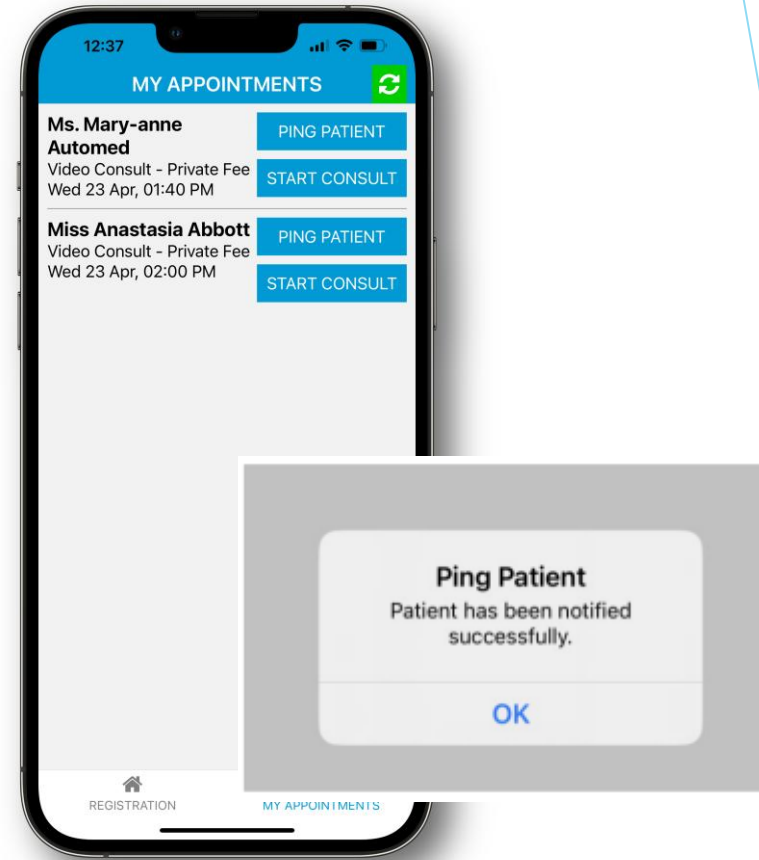
- ✓ AutoMed has created the [AMS Doc Connect](#) App specifically for Doctors to connect to the AutoMed TeleHealth video calls via their own **Mobile** or a **Tablet Device**.
- ✓ The feature allows the Practitioner to have an additional screen and connect seamlessly without the patient knowing where the doctor is connecting from or being able to reconnect to the consult.
- ✓ Typically, Mobile / Tablet devices also have better Microphones and Cameras.

NOTE: Practitioners can also still connect via Laptop / PC with Microphone and Camera as they like.



Features

- ✓ Doctors to see the list of Booked TeleHealth Video calls they have scheduled within the next 4-hours
- ✓ Allows the Doctor to **“Ping”** the patient to advised they are ready to Connect.
- ✓ Easily Visible **Start Consult** Button.
- ✓ Allow the Doctor to **“Park”** the consult in need.
- ✓ Easily Visible **End Consult** Button..



Licence Keys and Verification PIN

- ✓ The clinic will provide a list of doctors to support@automedsystems.com.au during TeleHealth Setup for **Licence Keys** and **Verification PINS** to be issued.
- ✓ Additional doctors can be added as required via an email to Support.
- ✓ AutoMed will then issue Each Doctor a Licence Verification Key and Pin code.

Example - PIN Code 1234

Dr AutoMed Test	BHNF5687
Dr Frederick Allwell	XPHZ2348
Dr Jack GP	LOFY3256

Download AMS Doc Connect app

- ✓ To use the Doctor App the Doctor must Download and install the AMS Doc Connect app from the **App Store** or **Google Play Store** (see QR Codes Below).
- ✓ The Doctor must then complete a once off registration to access their profile in the app.

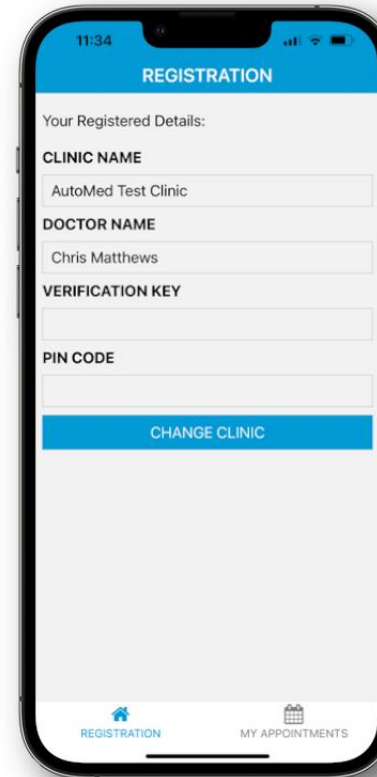


Once off Registration for AMS Doc Connect app

✓ The Doctor must complete a Registration & Enter:

- ❑ Clinic Name
- ❑ Doctor Name
- ❑ Verification Key
- ❑ PIN Code

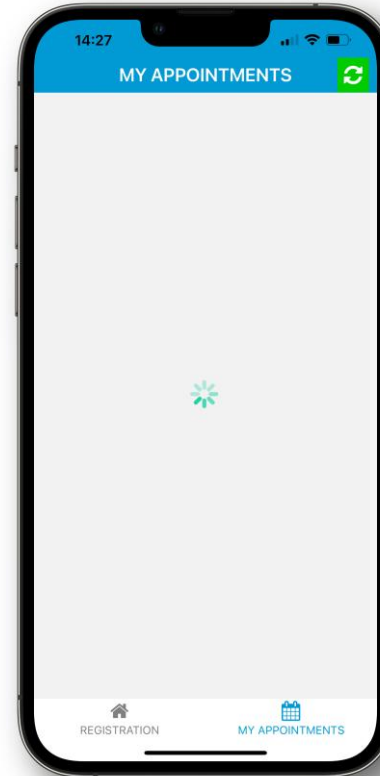
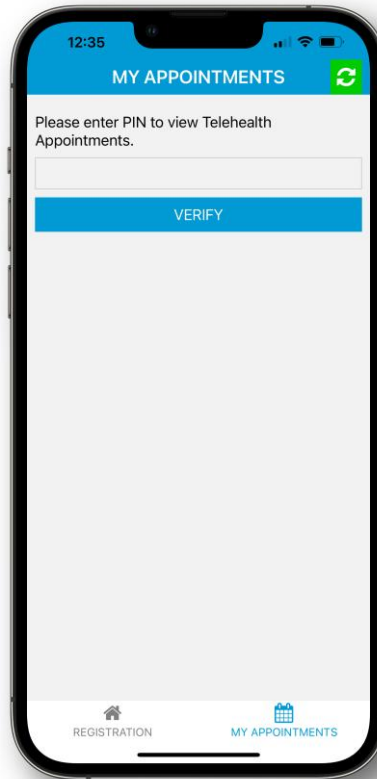
NOTE: The Doctor can just swipe the app to close it as required.



The image shows a smartphone screen displaying the 'REGISTRATION' screen of the AMS Doc Connect app. The screen has a blue header with the title 'REGISTRATION'. Below the header, it says 'Your Registered Details:'. There are four input fields: 'CLINIC NAME' (containing 'AutoMed Test Clinic'), 'DOCTOR NAME' (containing 'Chris Matthews'), 'VERIFICATION KEY' (empty), and 'PIN CODE' (empty). Below these fields is a blue button labeled 'CHANGE CLINIC'. At the bottom of the screen, there is a navigation bar with two icons: a house icon labeled 'REGISTRATION' and a calendar icon labeled 'MY APPOINTMENTS'.

My Appointments Tab

- ✓ The Doctor can open the app, enter PIN to access a list of scheduled Appointments.
- ✓ All Appointment within the upcoming 4-hour period are displayed.
- ✓  Will refresh the screen.

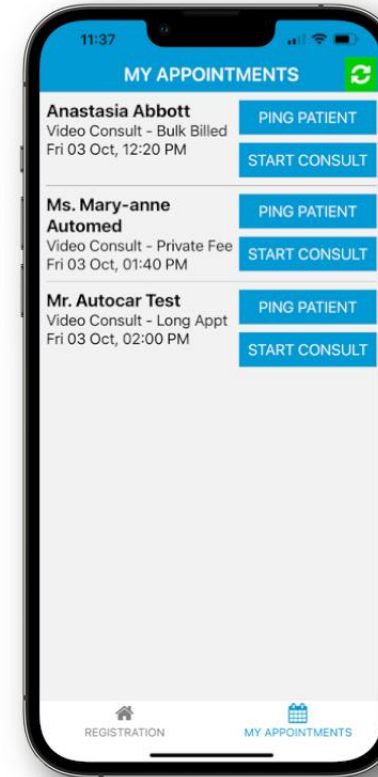
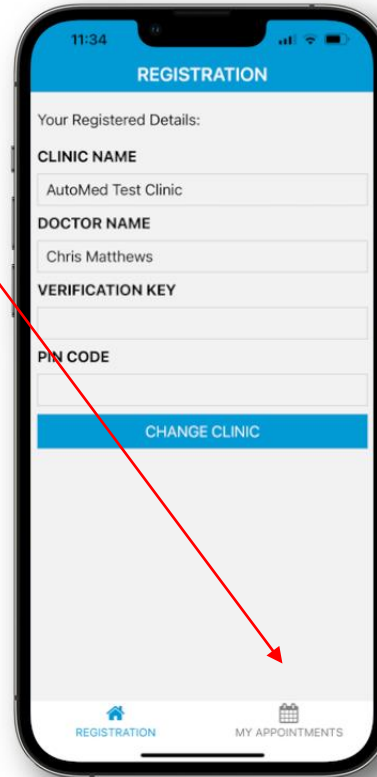


My Appointments Tab

- ✓ The Doctor can open the app, enter PIN then select the My Appointments Tab.

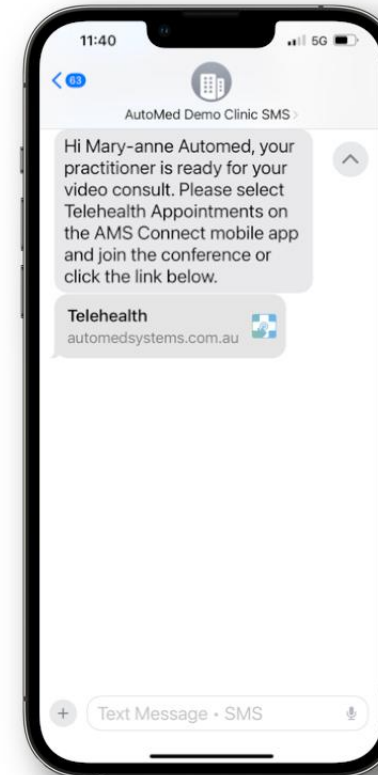
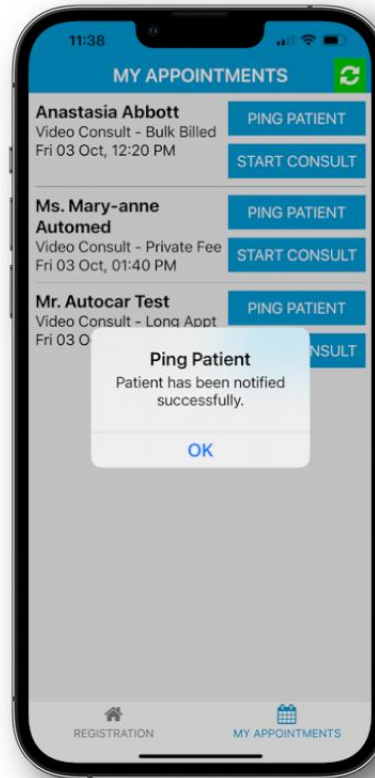


- ✓ Consults that are within the next Hour will be listed.



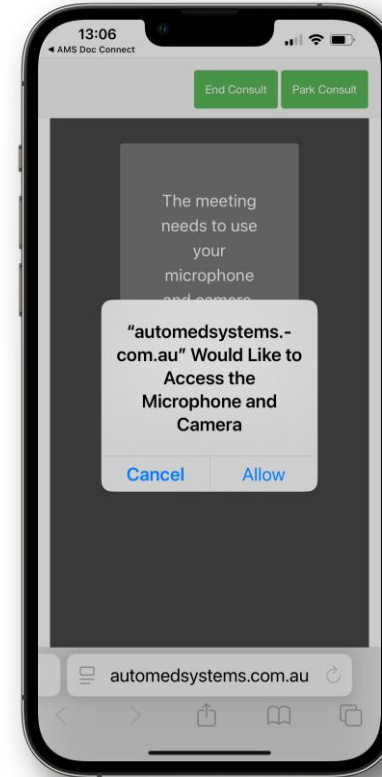
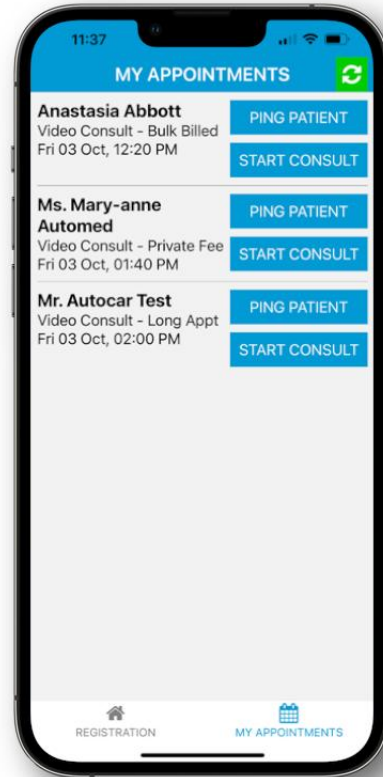
Ping Patient

- ✓ Doctor can **Ping** the Patient to notify them to connect to the video call.
- ✓ The patient will receive an SMS advising them to connect.



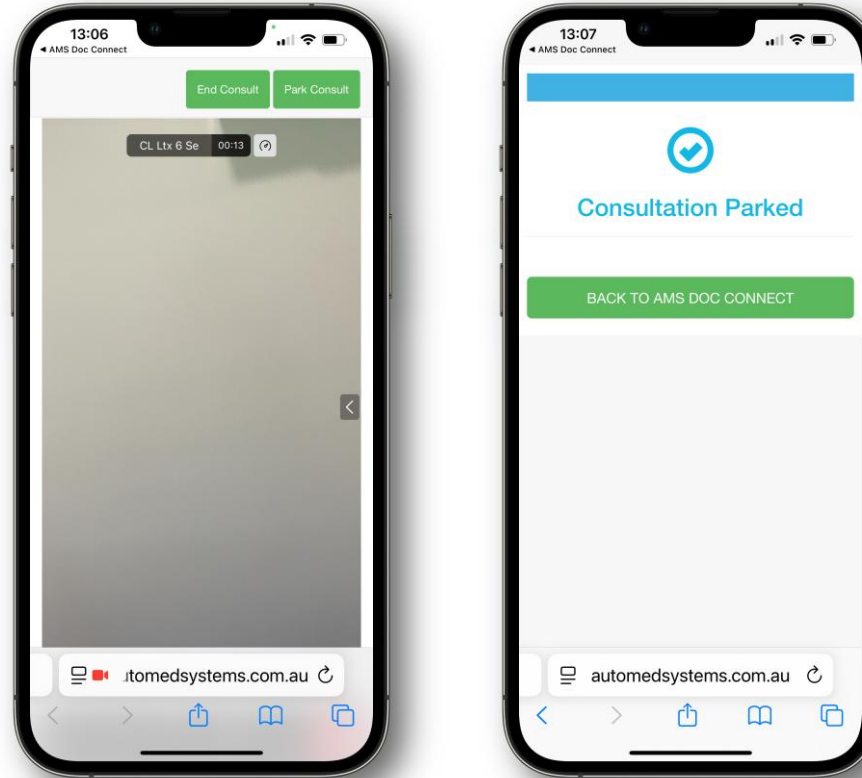
Connect to Video Call

- ✓ The Doctor can then select **Start Consult** to connect to the Video Call.



Failure to Connect - Park Consult

- ✓ Doctor can **Park Consult** if they patient fails to connect to the call.



Doctor - Completing Consult

At the end of the consult the GP must select **End Consult** as they would for Skype / Zoom meetings.

Click **OK** to end the consult.

There will be an Instruction to close the Browser and finalise the visit in your Practice Management Software (Best Practice/PracSoft).

