



MyMedicare Invite

AutoMed Systems is assisting clinic with the MyMedicare Registration process for the eligible patients.

The MyMedicare Invite is providing clinics a quick and efficient way to get more patients registering for MyMedicare.

AutoMed will send automatic MyMedicare email invites on a specified day to eligible patients who have upcoming appointments.

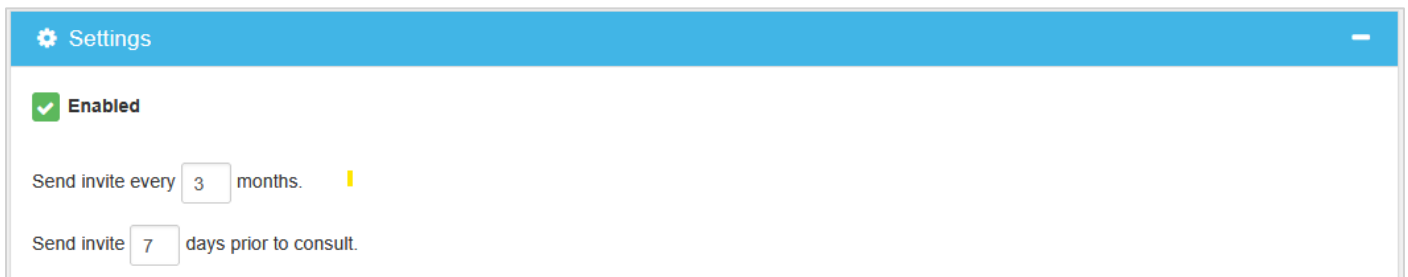
The invite is automatically sent to eligible patients prior to their appointment.

Patients will be sent the invite until they have registered – clinic will advise the cycle (e.g. every month).
(Patients can opt out at any time from receiving email / SMS communication).

Clinics will view completed registrations using the MyMedicare Registration Report in their AutoMed Dashboard and then complete the registration in HPOS.

1. MyMedicare Invite

- The invite is sent to eligible patients prior to their appointment by email.
- If patient does not have an email captured in BP, an SMS will be sent instead.
- Clinics can set the frequency of how often the invite is to trigger if not completed.
i.e. 1 month, 3 months etc.



Settings

☒ Enabled

Send invite every months.

Send invite days prior to consult.

- Patients who have been sent the MyMedicare invite and have not started the registration, will be sent the invite again i.e. 1 month later, if they have an upcoming appointment, and not opted out.
- Clinics can set how many days prior the invite is sent out to the appointment date.
- Clinic can use the Default Template or create their own Invite using the <Tags>

Default Template:

Hi <PtPrefName>, to formally establish a relationship with <ClinicName>, and your regular GP, please click on the link to register for MyMedicare

<MMURL>

MyMedicare is part of the Australian Government's Strengthening Medicare initiative to enhance continuity of care and allow patients access to potential benefits like longer MBS-funded telephone consultations.

Thank you
<ClinicName>

Important!

The saved Template will be sent to all patients eligible for MyMedicare.

Only the applicable tags can be used in the MyMedicare Template.

Applicable SMS Charges Apply if SMS are triggered.

- The template has a maximum of 900 characters if required.

Settings

☒ Enabled

Send invite every months.

Send invite days prior to consult.

Use these tags in your SMS Message.
[<MMURL>, <PtPrefName>, <PtFirstName>, <PtLastName>, <ApptDate>, <TodaysDate>, <ClinicName>, <UsrPhone>]

SMS Message

Hi <PtPrefName>, to formally establish a relationship with <ClinicName>, and your regular GP, please click on the link to register for MyMedicare
<MMURL>
MyMedicare is part of the Australian Government's Strengthening Medicare initiative to enhance continuity of care and allow patients access to potential benefits like longer MBS-funded telephone consultations.
Thank you
<ClinicName>

510 of 900 characters remaining.

- Clinic will choose the Appointment Types that the email will trigger for.

Link Service Types

☐ 1TE GP Visit	☐ Acupuncture	☐ ADHD Assessments	☐ Adult Vaccinations
☐ Aesthetics	☐ After Hours Phone Consult	☐ After hours/Home Visit	☐ Allied Health
☐ Anaesthetics	☐ Antenatal	☐ Antenatal Lactation	☐ Audiologist
☐ Baby Clinic	☐ Baricare stream	☐ Beauty Therapist	☐ Breastfeeding / Tongue Tie
☐ Cannabis Clinic	☐ Cardiology	☒ Care Plan	☐ Children Age Immunisations
☐ Children's Health & Immunisations	☐ Chinese Medicine Practitioner	☐ Chiropractor	☐ Classes & Workshops
☐ Cold & Flu Clinic	☐ Complete Health Check	☐ Consultant	☐ Contraception
☐ Copy of Results	☐ Cosmetic	☐ Counselling	☐ Covid / Flu Vaccine
☐ COVID Vaccine	☐ COVID-19 Drive Thru Clinic	☐ CU Health	☐ Dentistry
☐ Diabetes Educator	☐ Dietitian	☐ Dietitian/DEXA	☐ Dive Medicals
☐ Endocrinology	☐ Exercise Physiology	☐ Expert GP - Dermatology/Skin Cancer Specialist	☐ Face to Face
☐ Flexi stream	☐ Flu Clinic	☐ Flu Vaccine	☐ Gastroenterology
☐ General Physician	☒ General Practitioner	☐ General Practitioner & Integrative Medicine	☐ General Surgeon
☐ Geriatrics	☐ GP Mental Health	☐ GP Telehealth	☐ Gynaecology
☐ Health Assessment	☐ Hearing Check	☐ Home Visit	☐ Hormone Therapy
☐ Hypnotherapy	☐ Immunisation Clinic	☐ In Practice Visit	☐ Infectious Symptoms Clinic
☐ Infusions	☐ Injections	☐ Integrative Medicine	☐ Iron Infusion
☐ Juliet Laser	☐ Kinesiology	☐ Lactation Consultant	☐ LGBTQIA Health
☐ Long COVID	☐ Lymphoedema Clinic	☐ Maternity	☐ Medical Abortion
☐ Medical Termination	☐ Medicals	☐ Medicinal Cannabis	☐ Member
☐ Mens Health	☐ Mental Health	☐ Midwife	☐ Minor Surgery

- Submit** to save settings.

MyMedicare Invite

Settings successfully updated.

2. Patients Register

- Patients will receive the email (or SMS if there is no email on the patients file) and complete the MyMedicare Registration.

3. MyMedicare Registration Report

- Clinics view completed registrations in the MyMedicare Registration Report.

Important!

- The report does not show patients that registered via Medicare
- Clinics must register these patients in HPOS

- Users may Tick **Exclude Completed** to remove patients for whom you have completed the HPOS registration.

MyMedicare Registrations

Report Filter

Location

AutoMed Test Clinic

Start Date

2024-09-02

End Date

2024-09-16

☒ Exclude Completed

Submit

Q Search

Total Rows: 3

Patient Name	Patient DOB	Status	Date Submitted	
Aiden AutoMed	01-01-1999	New	2024-09-16 15:01:09	View Form
Alice Automed	01-01-2000	New	2024-09-12 10:27:33	View Form
Mary-anne Automed	20-03-1990	New		Form

- Click View Form to open and View details completed.

Example ONLY

AutoMed Test Clinic
Patient: Aiden AutoMed[4893]
Patient DOB: 01-01-1999
Date: 16-09-2024
IP: 27.33.94.226

Patient Details

Family Name:AutoMed
First given name:Aiden
Second given name:
Date of Birth:01-01-1999
Medicare Number or DVA File Number:0000000000
Medicare IRN:1

Practice Details

Practice Name:AutoMed Test Clinic
Practice Address: 25 Applebox Cct test Point Cook VIC 3030
Preferred GP:Dr James Frederick

Voluntary information

1. Are you of Aboriginal or Torres Strait Islander descent?: No
2. In which country were you born?: Australia
3. What is the main language you speak at home?: English only
4. How well do you speak English?: Very well
5. How do you describe your gender?: Man or male

Mark As Complete

Print

Close

 **AutoMed Systems**
Not just a kiosk but a complete reception solution

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4. PRODA/HPOS

- Clinics can now use this data to complete registration in PRODA/HPOS.
- Users can mark the patient form as registered in the report once the information has been entered into HPOS / PRODA

Important!

Please only mark the patient as registered once you have completed the HPOS registration.

5. How do you describe your gender?: Man or male

[Mark As Complete](#)

[Print](#) [Close](#)

Opt Out

- Patients can **unsubscribe** to emails.
- Patients can opt out any time of the messaging by replying **stop, opt out, remove** to the SMS.
- Patients SMS preferences can also be updated in clinic via the Caller ID System and AutoMed Dashboard.

Manage Opt In/Out

Need Help?

Add patient to opt out list

Q Search Patient

Patient:

Mary-anne Automated

Clinical Reminders

☒

Mobile:*

0425841659

Callbacks

☒

Date of Birth:

20-03-1990

Appointment Reminders

☒

☒ Apply to patient only

Campaigns

☐

Submit

HistoryConsentSend SMS

SMS Consent

Patient:

Mary-Anne Automated

Number:

0425841659

DOB:

20-03-1990

☒ Apply to patient only

Receive All SMS:

Mixed

Clinical Reminders

☒ Yes☐ No

CallBacks

☒ Yes☐ No

Appt Reminders

☒ Yes☐ No

Campaigns

☐ Yes☒ No

Update

Saved Information

The Completed form saves in “Correspondence In”

 Correspondence In	27/08/2024	AutoMed	Patient Information - AutoMed MyMedicare Registration Form
	16/09/2024	AutoMed	

Further Information

Visit the below links for more information:

<https://www.health.gov.au/our-work/mymedicare>

<https://www.health.gov.au/our-work/mymedicare/patients>

<https://www.health.gov.au/our-work/mymedicare/practices-and-providers>

<https://hpe.servicesaustralia.gov.au/organisation-register.html>

<https://www.servicesaustralia.gov.au/hpos>

Best Practice – Helpful Links and Tips

Best Practice released a tool which can be used to import the MyMedicare registered patients from HPOS into BP.

Please refer to Best Practice and discuss the process with your IT Support.

- Information can be found here:

<https://kb.bpsoftware.net/bppremier/orchid/Integrations/MyMedHPOSCSVImport.htm>

If your clinic has not yet registered for MyMedicare, Best Practice has created a good overview article with helpful links:

<https://bpsoftware.net/preparing-your-practice-for-mymedicare/>

Need further assistance?

Reach out to our Support Team for any day-to-day assistance with AutoMed System

support@automedsystems.com.au

Additional Flyer (Optional)

AutoMed Support can also create Clinic flyers with a dedicated **QR Code** for patients to scan and complete the form ad hoc if required:

How to Register for

MyMedicare is a voluntary patient registration model.

MyMedicare aims to formalise the relationship between patients, their general practice, general practitioner (GP) and primary care teams.

MyMedicare patients and their usual GP and practice will have access to new benefits to help deliver more of the care patients need, improving health outcomes.

Insert Clinic Name has registered in MyMedicare to support us in offering tailored care and services to fit the needs of our regular patients.

It is voluntary and free to register in MyMedicare.

1. Scan the QR Code to begin the Registration Process.
2. Please complete each Step and Submit.
3. Your clinic will then register on your behalf with the information you have provided.

Support will Insert Clinics OWN QR Code and Colour Code the Flyer



If you require any assistance, you are always welcome to speak to your regular GP about registering in MyMedicare, or find out more at <https://www.health.gov.au/our-work/mymedicare/patients>

Insert Clinic Logo

