



Patient Management Feature

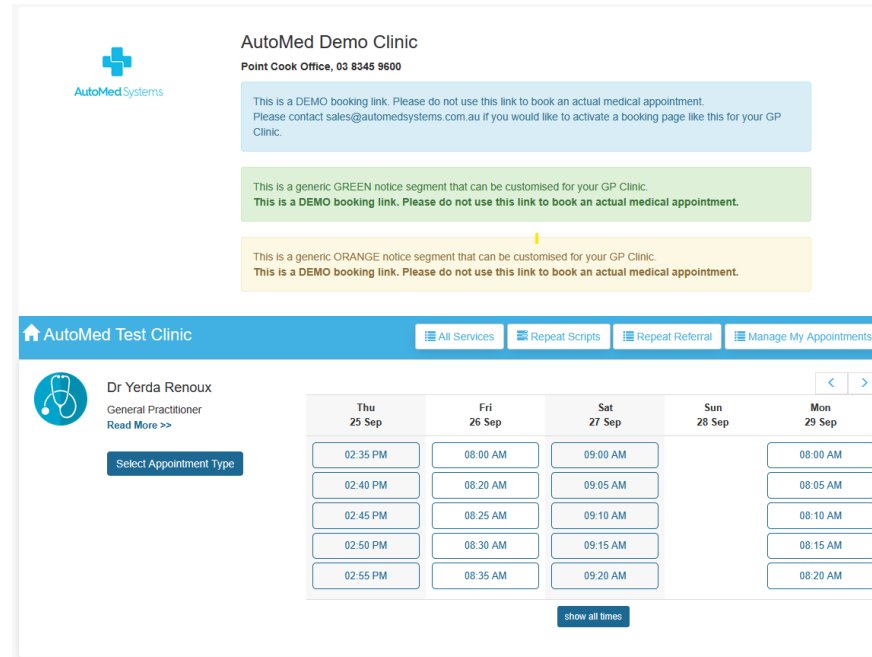
What is the Patient Management Feature?

- ✓ AutoMed has released some more Patient blocking options.
- ✓ This feature affects patients' bookings via Online Bookings (including Google button) and the AMS Connect Mobile app.
- ✓ When in place the patient will be blocked from seeing either Practitioners or Appointment Types when booking Online.

NB: These settings are separate from the 2 Tier Banning Options i.e. “Call to Book | Please find another clinic....”

Block Certain Doctors or Appointments

- ✓ Clinics / Practitioners may choose to Block patients from seeing certain Practitioners or from specific Appointments.
- ✓ Settings can be applied for either or both.
- ✓ When booking via Online Bookings (Website / Google Bookings) or via the AMS Connect Mobile app a patient that has these setting applied will not see the Practitioner/s or Appointment Type/s that have been flagged.

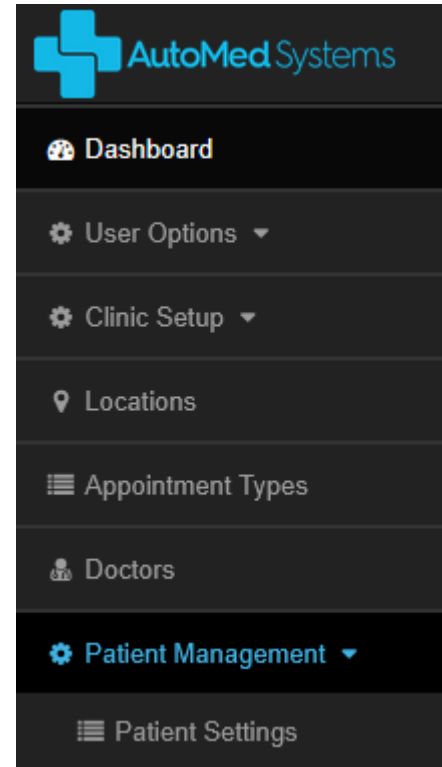


The screenshot displays the AutoMed Demo Clinic booking interface. At the top, the clinic name and address are shown. Below this, there are three notice segments: a blue one for a demo booking link, a green one for a generic notice, and an orange one for another generic notice. The main section is titled 'AutoMed Test Clinic' and features a navigation bar with links to 'All Services', 'Repeat Scripts', 'Repeat Referral', and 'Manage My Appointments'. On the left, a profile for Dr. Yerda Renoux, a General Practitioner, is shown with a 'Read More >>' link and a 'Select Appointment Type' button. The central part of the interface is a calendar grid for the week of September 25th to 29th. The grid shows appointment slots for each day, with times ranging from 02:35 PM to 09:00 AM. A 'show all times' button is located at the bottom of the calendar grid.

Thu 25 Sep	Fri 26 Sep	Sat 27 Sep	Sun 28 Sep	Mon 29 Sep
02:35 PM	08:00 AM	09:00 AM		08:00 AM
02:40 PM	08:20 AM	09:05 AM		08:05 AM
02:45 PM	08:25 AM	09:10 AM		08:10 AM
02:50 PM	08:30 AM	09:15 AM		08:15 AM
02:55 PM	08:35 AM	09:20 AM		08:20 AM

Block Certain Doctors or Appointments

- ✓ The Clinic can easily load these settings as required via their AutoMed Dashboard and apply the settings.
- ✓ Go To: Patient Management -> Patient Settings



Search Patient

1. Select Add Patient.
2. Select First OR Last Name.
3. Select patient from the list that will appear.

Patient Settings

Search By: ☒ First Name ☐ Last Name

Q

Mary-

ID	Name	Date of Birth	
#92	Mary-anne Automed	20-03-1990	Select
#250	Mary-Ane May	08-09-1986	Select

Close

Load Settings

- ✓ There will be two tabs - Blocked Doctors | Blocked Appointment Types.
- ✓ Setting can be loaded into one or both Tabs

Patient Settings

Blocked Doctors

Blocked Appointment Types

Patient Settings

Blocked Doctors

Blocked Appointment Types

Load Doctor Settings

- ✓ **Flag Blocked Doctors and Submit.**
- ✓ The Doctor will not be visible when the patient books Online.

Patient Settings

Blocked Doctors

Blocked Appointment Types

Selected doctors will not be displayed for bookings on Online & Mobile App

Select Doctors ☐ Select All

☒ Dr Angelina Smith	☐ Dr Chris Matthews	☐ Dr James Frederick	☐ Dr O'Ivor Cure
☐ Dr Sandy Wright	☒ Dr Yerda Renoux	☐ Lisa Belle	☐ Mrs. Debbie O'Donnell
☐ Practice Nurse			

Submit

Close

Load Appointment Settings

- ✓ **Flag Appointment Types** that should not be visible and **Submit**.
- ✓ The Appointment Types will not be visible when the patient books Online.

Patient Settings

[Blocked Doctors](#) [Blocked Appointment Types](#)

Selected Appointment Types will not be displayed for bookings on Online & Mobile App

Select Appointment Types ☐ Select All

☐ Acupuncture	☐ Care Plan
☐ Care Plan Review	☐ Cervical Screening
☐ Childhood Immunisation	☐ Covid Vaccination - Moderna Bivalent
☐ Dietitian	☐ Flu Vaccination - 65yrs+
☐ Flu Vaccine - 5 to 64 yrs [Private]	☐ Integrative Health [Initial In-Clinic Consult]
☐ Integrative Health [Review In-Clinic Consult]	☐ Integrative Health [Review Phone Consult]
☐ Iron Infusion	☐ Long Appt - Multiple or Complex Issues
☐ New Patient	☐ Occupational Health
☐ Phone Consult	☐ Podiatry
☐ Respiratory Clinic	☐ Shingrix [Shingles vaccine] [Government]
☐ Standard Appt - 1 or 2 Issues	☐ Urgent Care
☐ Video Consult	☐ Video Consult - Bulk Billed
☐ Video Consult - Care Plan	☐ Video Consult - Long Appt
☐ Video Consult - Mental Health Appt	☐ Video Consult - Private Fee
☐ Video Consult - Standard Appt	☐ Work Report