



# AutoMed Kiosk For Self-Check-In

# Why you need AutoMed's Self-Check-In Kiosk

- ✓ A sophisticated all-in-one self-service system that supports patient check-ins, walk-ins, payments and bookings, AutoMed offers a unique, intuitive check-in solution reducing front-desk visits by up to 65%, whilst maintaining compliance and increasing data integrity.
- ✓ 5 Second Self-arrivals with Data Verification and decreased bad debts.
- ✓ Manage 65% of your waiting Room, with improved data integrity for the cost of one reception hour.
- ✓ Services can run independently - No requirement for bundling of services unless requested as part of a Complete Solutions Package.
- ✓ Medicare Integrated (Billing Kiosk)

- ✓ Accommodate more patients with less staff and less patient cost whilst maintaining compliance and data integrity.
- ✓ AutoMed's Kiosk solution has been tested over 300 000 times and its benefits have been documented and audited by KPMG.
- ✓ AutoMed's Slimline Kiosk O.L.A.F. (Our Little AutoMed Friend) unit is ideal for Modern clinics,

- ✓ Performs the reception functions for Existing Patients, all within a couple of seconds.
  - ❖ Patient arrivals,
  - ❖ Data validation
  - ❖ Checkout Payments with Medicare Rebate
  - ❖ Outstanding accounts
- ✓ Optional SMS Confirmation generated and sent.

NB - SMS Appointment Confirmation will require Telstra Business Package AutoMed SMS Services to be activated.

# Slimline Unit

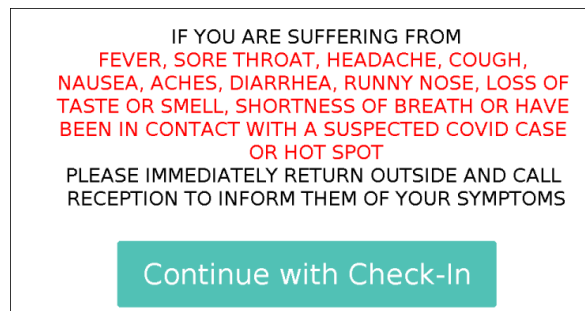


# Functions

- ✓ Sophisticated 15-inch-High Capacitive Touch Screen Display Unit.
- ✓ The unit sits securely on an Industrial Strength professional stand designed to meet Australian Standards.
- ✓ Privacy film to protect patient privacy.
- ✓ Medicare swipe-in.
- ✓ QR Code Reader (optional requires Caller ID Service + QR Printer w Labels).
- ✓ Manual data entry options.
- ✓ Update's patient demographics & next of kin details.

- ✓ Option to Check for outstanding debts and either redirect patient to reception to settle account or allow Check-in.
- ✓ New Patients can Check-Out after their FIRST completed appointment.
- ✓ Allows Existing Patients to make future appointments.
- ✓ The Kiosk will cater for “Existing Walk-in Patients”, distributing them to your choice of either the first available doctor (male/female) or the available Doctors listed using efficiency ratings, estimated wait time, last doctor seen for existing patients and allows patients to make future appointments - configuration will be customised to the individual clinic’s requirements.
- ✓ Configurable Late arrival and early check-in validations.
- ✓ Kiosk Check-in skips the Appointment Book and goes straight to the Waiting Room in the Practice Management Software (PMS) allocated to a Doctor/Resource.

- ✓ Directs checked-in patients to specific waiting areas.
- ✓ Clinic Advertising scroll on Kiosk.
- ✓ With the onset of COVID we've made the front screen customisable - Clinics can have pre-screening questions with an instruction (much the same way as the AutoMed Online appointments).
- ✓ Select 8 Languages (from 100) to display in.
- ✓ Optional configurations to allow Medicare patient check-ins only.
- ✓ Checks for expired Medicare / Pension / HCC cards
- ✓ OPV Checks





# Billing Option



- ✓ The Billing Option will require the integration of a Tyro Yoximo EFTPOS Unit.
- ✓ Checks for outstanding debts and accepts payments on Check-in and Check-out.
- ✓ Via the Tyro terminal the Kiosk accepts payment from patients and Post Consult will simultaneously submit and process Medicare rebates if applicable.
- ✓ Multiple Invoices can now be processed via the Billing Kiosk - can be configured on request, during the build.
- ✓ Will generate and send the paid invoices post-consultation via email.

# Pricing

- ✓ Kiosk unit can be offered as a Standalone Service:
  - Pricing is based on Clinic Size.
  - Adjustments may be made subject to a 6 monthly review regarding clinic size.
- ✓ Kiosk can also be part of Complete Solutions Packaged Services - package price is adjusted per clinic/location.
- ✓ Caller ID can be linked if QR code check in is required.
- ✓ Clinics purchase the AutoMed Kiosk Unit Hardware outright.
- ❖ All pricing is advised exclusive of GST

# Cost

- ✓ Purchase fee \$2500.00 + GST
- ✓ Complete Solutions Package ONLY - Monthly fee increased to Package Cost with Kiosk
- ✓ Multiple locations on a shared server - Initial Kiosk - increases to packaged cost (as above) + \$50/mth per additional unit at other locations.
- ✓ Standalone Unit - (no other Services) Cost TBA based on Clinic Size.
- ✓ Warranty 12 months.
- ✓ Packaged Clinics - Optional Caller ID linked and QR Printer + 1st pack of 1000 Labels (Nil cost).
- ❖ All pricing is advised exclusive of GST

# Changeover Fee

- ✓ We ask that you make sure you have chosen the unit that is best suited for your clinics needs prior to build completion and shipment (Check-in Only or Billing)
- ✓ The Changeover fee ONLY applies if you have received the unit and you decide you would like to change it from a Check-in Unit to a Billing Unit or Vice Versa .
- ✓ The Changeover requires New Hardware and Decals, the unit will be uplifted, hardware changed and shipped.
- ✓ \$1400.00 + GST - Covers cost of New Build, Configuration and Shipping (collect and return).

# Set-up & Build Process

- ✓ The Kiosk build, and configuration will be done onsite at AutoMed systems.
- ✓ The Clinic must advise:
  - ❖ Number of Units required.
  - ❖ Check-in Only or Billing Unit.
  - ❖ Wi-Fi or Ethernet.
- ✓ The Clinic must provide a nearby power outlet for the unit.

# Tyro EFTPOS

- ✓ The Yoximo EFTPOS Terminal will be ordered by AutoMed, send to AutoMed premises and integrated into the Kiosk build.

## Existing Tyro Merchant

- ✓ Clinics must advise their Tyro MID.

## New Tyro Merchant

- ✓ The Clinic must complete the Tyro EFTPOS Registration link below:

<https://www.tyro.com/allied-health-partner/?pos=AutoMed&channel=a0e3z000014GgkSAAS>

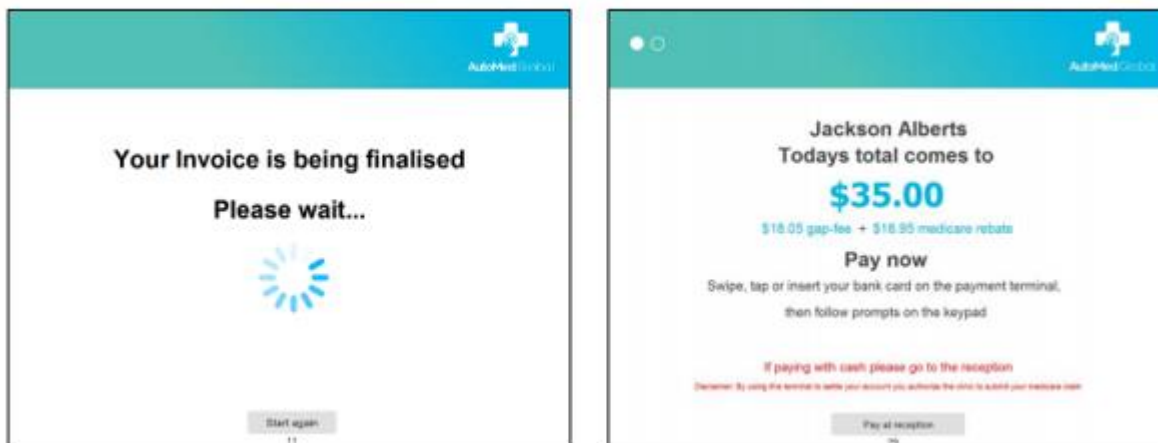
- ✓ The Tyro team will guide the clinic through the Application, Approval and Onboarding Process.

# Billing Kiosk Payments Set-up

## Clinic Details - Invoice from Billing Queue for Best Practice Users.

- ✓ The Invoice from billing queue can be (un)selected as per the practices followed by the clinic:
- ✓ If **Selected**, the patient's invoices do not need to be finalised by the reception staff and the patient can pay at the kiosk immediately following their consultation based on the items entered by the health practitioner.
- ✓ Please note that only patients configured to bill to Patient and Head of Family will be payable at the kiosk following a consultation, work cover and other claims will need to be invoiced.

- ✓ If **Unselected**, i.e. don't invoice from the billing queue, reception staff need to complete the patient invoice on the PMS prior to payment options being available on the kiosk.
- ✓ If the patient was to swipe his/her Medicare card before the invoice is finalised, the kiosk will show the following screen, followed by the payment details as the invoice is finalised.





# What's in the Box

- ✓ The Kiosk will arrive via Courier in a custom box.
- ✓ 1 x Kiosk unit
- ✓ 1 x Ether net Cable
- ✓ Packaged Clinics with active Caller ID can also request a Brother Printer + additional 1000 Labels.

# QR Code Labels

- ✓ Each AutoMed Kiosk Unit has a QR Scanner attached near the base of the Screen.



- ✓ Clinics that have a Kiosk Unit and the Caller ID Service, can choose to add the QR Code option for patients to check-in.
- ✓ The QR Code is generated by Reception via Caller ID from the Patients Medicare card number.
- ✓ By creating a QR code and affixing the label to the Medicare Card, patients now have another alternative way of checking in via the Scanner rather than swipe the Medicare Card through the card reader.

i.e.

- ❖ Older worn Cards,
- ❖ Scratches to the magnetic strip,
- ❖ Strip not working, (de-magnetised) or
- ❖ Patients without physical ability or strength who may find it difficult to swipe.



- ✓ Reception will open Caller ID, search the patient, and via the Print Icon, the System will use the patients Medicare Card number to create a unique QR code for that patient.
- ✓ Staff will then print and affix the QR code label to the patients Medicare Card.
- ✓ The patient will then scan the QR code rather than swipe their Medicare care through the card reader when they check-in.

